



Canoe Avon

Standard Operating Procedures

June 2021

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1. Change log

Version	Issue Date	Change
1.0	3 June 2019	Initial Issue
1.1	2 Jan 2020	Updated defibrillator details. Minor revisions to align with the club's latest Risk Assessment for the Salford Rowing Centre.
1.2	30 Aug 2020	Updated Paddlesafer guidance; coach details; member numbers; boat storage guidance; accident and incident reporting guidance; water borne disease and infections; member welfare; club activities, scope and membership.
1.3	11 June 2021	Table of approved coaches, PDF guidance for SUP, safeguarding contact details, scope of club activity.

2. Aim

The aim of the Standard Operating Procedures (SOP) is to outline how Canoe Avon is operated and managed. It provides a description of how the club runs on a day-to-day basis, covering who is responsible for carrying out certain tasks within the club as well as general responsibilities of club members.

3. Affiliation

British Canoeing Affiliation Type: Senior Club	Affiliation Number: 749
Club Chair Name: Mark Musgrave	Number of club members: 102

4. Contact Details

- Address: Salford Rowing Centre, Salford, Bristol, BS31 3JS
- Email: info@canoeavon.co.uk

5. Health and Safety

5.1. COVID-19

Guidance for protecting against [COVID-19](#) including the associated [Risk Assessment](#) is routinely reviewed and updated and takes precedence over other guidance in this SOP. Members are required to familiarise themselves with Government and club guidance and regularly check for updates.

5.2. Approach to health & safety

Canoe Avon wishes to ensure the safety and well-being of its members and promote a safety culture that runs through all our activities and is a normal part of everyday thinking and practise. To embed a culture in the way we operate, we have fully adopted the British Canoeing [Paddlesafer \(V3\)](#) guidance and incorporated key elements within this SOP that we expect our members to follow, though this is not exhaustive and members are advised to familiarise themselves with the full Paddlesafer guidance.

5.3. Use of Buoyancy Aids / PFDs

Buoyancy aids (or Personal Floatation Devices) are to be worn at all times, including when using a SUP. Only in a competition environment where the rules of competition do not require buoyancy aids to be worn, or where **experienced adult K1/K2 paddlers** choose not to wear a buoyancy aid for performance reasons during spring, summer and autumn only, may buoyancy aids not be worn. In these circumstances paddlers must:

- Undertake their own risk assessment before going onto the water, consider the environmental factors and take appropriate precautions. Being prepared and thinking ahead can eliminate many risks
- Have reliable self-rescue skills
- Have the ability to swim
- Check their boat and equipment thoroughly before setting out
- Be able to use their craft for floatation in the event of capsize and consider if there are any measures they can take to avoid being separated from their craft

5.4. Use of Helmets

It is not always necessary to wear a helmet for paddlesport activities. Members are expected to wear a helmet for specific activities or environments where there is the risk of a head injury including:

- Paddling water grade 2 (in closed cockpit boats and subject to local risk assessment)
- for all paddling activity above grade 2
- Surfing
- Paddling among rocks or in sea caves
- During rescue practice
- Playing games including canoe polo where accidental contact may be made.

Coaches will consider a range of risk factors when coaching juniors and may insist helmets are worn in their groups.

5.5. Water borne diseases and infections

All rivers, however clean they might appear contain a level of natural contamination from things such as rotting vegetation, insects and animal activity. In addition to this there may be other types of contamination including algal blooms (blue green algae), sewerage or chemical contamination. Illnesses are normally caused by bacterial infection, viruses or toxins in the water.

Weils Disease or Leptospirosis. All water users should be aware of this potentially fatal infection. This is a bacterial infection normally believed to be spread by rat urine, though it can also be transmitted by cat, fox and rabbit urine. Transmission is usually through an open wound or abrasion but can also be caused by ingestion of contaminated water. Symptoms are lethargy, diarrhoea, headaches, vomiting and muscle pain; sometimes referred to as flu like symptoms, if untreated can be fatal.

Prevention measures against water borne infection are largely common sense:

- Cover all cuts and abrasions with waterproof plasters
- Always wear footwear to avoid cutting the feet
- Avoid capsizing or rolling practice in suspected waters
- Where possible shower soon after the activity
- As a minimum always wash your hands after paddling and face before eating or drinking

5.6. Lone Paddling / Paddling in Groups

Paddling on your own significantly increases the risks when compared to paddling in a group. The collective capability of the group acts to provide a safety net if things go wrong. If you have a pre-existing medical condition such as epilepsy, heart problems, diabetes, asthma etc, you are strongly advised to paddle as part of a group.

It is recommended that you paddle in a group but it is recognised that some paddlers will choose to go out alone. Members choosing to paddle alone must be over 18, have acquired the necessary knowledge, skills and experience before doing so, and therefore must have been assessed as having a minimum of British Canoeing 2* / Paddle Explore or equivalent. Members meeting these criteria may paddle alone provided they also undertake their own risk assessment before going onto the water, consider the environmental factors and take appropriate precautions, which may include carrying a means of contacting other people, e.g. a mobile phone. Being prepared and thinking ahead can eliminate many risks. Members who paddle alone must:

- Have reliable self-rescue skills
- Wear a buoyancy aid (subject to conditions described at section 5.3)
- Check their boat and equipment thoroughly before setting out

Remember: If in doubt, don't go out!

5.7. First Aid & Accidents

All coaches and many members of the club have been trained to provide first aid and we encourage other members to get trained and have access to their own first aid equipment. First aid kits are located downstairs in the main clubhouse as well as in the kitchen. An Automated External Defibrillator is located in clubhouse foyer.

British Canoeing provide access to a free [first aid e-learning package](#). While this does not provide a formal qualification, it offers a useful introduction for members.

5.8. Emergency contact details

Prior to paddling from Saltford Rowing Centre, members are required to sign in the River Attendance Register and record their emergency contact details in case of emergency. In addition, full emergency contact details for our members are held on the British Canoeing club portal, but due to GDPR this data is accessible to only club committee members and British Canoeing. If emergency contact details are required, the River Attendance Register should be consulted in the first instance, otherwise details can be provided by one of our committee members (their details are provided on the club whiteboard and inside the River Attendance Register).

5.9. Accident Reporting

Accidents must be reported using the British Canoeing [online reporting system](#). This is used to report all canoeing incidents, whether you are a member of British Canoeing or not. Note that you should also report near misses as well as actual incidents. Paper copies of incident reporting forms are held in the *Equipment Fault & Incident* folder in the main boat shed to aid the recording of incidents which must be subsequently reported online. The Club Committee must be notified of any reported incidents as soon as practicable after they occur and ideally before they are reported online.

In the event of a major incident, please follow the guide below to the incident response plan.

5.10. Incident Response Plan

Canoe Avon has adopted the [British Canoeing guidance](#) that outlines the steps that need to be taken in the event of a major incident. A copy is provided in the *Equipment Fault & Incident* folder which is kept in the boat shed. A 'Major Incident' is defined as either a very serious single incident or combination of incidents which could lead to loss of life, a serious injury or where there is substantial damage.

5.11. Fire & Evacuation

In the event of a fire, all personnel must assemble at the Fire Muster Point which is in the car park close to the railway line. The river attendance register will be used to support a roll call of members on club nights as appropriate.

Fire extinguishers are positioned downstairs in the clubhouse hallway and upstairs in the kitchen but should only be used in the last resort if your escape route is impeded.

5.12. Emergency Services

If there is a need to call the emergency services, be prepared to provide the following information (remember the acronym *LIONEL*):

- **L**ocation of the accident/incident
 - (eg Saltford Rowing Centre, Saltford, Bristol, BS31 3JS)
- **I**ncident, what is the accident
- **O**ther blue light services required (Fire, Police, or Ambulance)
- **N**umber of casualties
- **E**xtent of the injuries if known
- **L**ocation of the accident/incident (repeated)

5.13. Risk Assessment

All members are advised to assess risks before setting out on the water, consider environmental factors, their skill level relative to the water and other conditions, equipment needs, clothing and the capability of those they are paddling with. Hazards and associated mitigating actions for paddling from the Saltford Rowing Centre are captured in the club [Risk Assessment](#) and it does not remove the need for members to assess risks for themselves. The Risk Assessment also covers off-the-water activities at the Rowing Centre and has a supplement covering COVID-19 risks. It is recognised risk assessments are based on a specific set of circumstances at a particular moment in time, i.e. “static”. Therefore, members should undertake their own informal and dynamic risk assessments, continually identifying hazards throughout the duration of their activities, assessing risks and taking appropriate mitigating actions.

6. Discipline

The club [code of conduct](#) outlines the behaviour expected of coaches, members, and their families. Disciplinary procedures for those who fail to uphold this are outlined in the [club constitution](#).

7. Club Welfare

Canoeing and kayaking should be safe and fun. Everyone should be treated with respect and should give respect to others. You should feel safe to enjoy your sport. If you are worried about how you or someone else is being treated by another young person or adult (whether it is something you have observed/witnessed or it has been disclosed to you by someone else) – always report the concern to our club welfare officer:

- Welfare Officer: Andy Hains
- Tel: 07729 832368
- email: welfare@canoeavon.co.uk

or

NSPCC (24 hr helpline)	0808 800 5000	www.nspcc.org.uk
Childline (24 hr helpline)	0800 1111	www.childline.org.uk
British Canoeing Safeguarding Lead	0115 8968842	safeguarding@britishcanoeing.org.uk

8. Club Activities

8.1. Membership, guests and use of equipment

The club and its members have liability insurance through the club affiliation to British Canoeing during 'club activities' as defined in this SOP as well as a waterways license. Canoe Avon is responsible for ensuring members are given appropriate training and that they meet the minimum standards through the Paddle Discover Award or demonstrating equivalent skills to use equipment independently. Therefore, club equipment and the site facilities can only be used by members of Canoe Avon. If a member has a friend or a family member who will like to have a go and is considering joining, please contact the committee directly (executive@canoeavon.co.uk) so we can arrange a time when we have adequate coaches available and ensure appropriate paperwork can be completed in advance.

8.2. Scope of 'Club Activities'

Following consultation with British Canoeing, the definition of our 'Club Activities' now only applies to the formal club sessions we offer on Sunday morning and Wednesday evening. In addition to these specific sessions, the location covered by a formal club session is limited between Weston Island Lock and Swineford lock. Club members who attend these sessions are insured through the club affiliation to British Canoeing and granted a waterways licence. Members are still permitted to use the site and equipment outside the 'Club Activities' but they will NOT be covered by any liability insurance nor granted waterways licence and therefore strongly recommended to take out their own British Canoeing membership.

8.3. River Attendance Register

A River Attendance Register is located in the main boat shed in front of the central boat rack (Avon County Rowing Club boat shed) for all members to sign in and out while paddling at the club. Members must complete this in order to alert others they are out on the water and to help the committee develop plans to mitigate safety risks where possible. This should be completed regardless whether paddling within or outside the scope of a club activity.

8.4. Sunday & Wednesday Club Sessions

Club coaches are generally available on Sunday morning paddle sessions and are there to help members improve skills and assist in individual development. Members who are undergoing Discover Award training are required to report to one of the coaches before getting on the water. While coaches should be available on Wednesday sessions, we cannot guarantee availability for Discover Award training, so those undergoing Discover Award training are limited to Sunday sessions until they complete the award.

In addition to general provisions outlined in this SOP, to qualify as a club activity when paddling from the Salford Rowing Centre when there may not be an available coach, members must adhere to the following conditions:

8.5. Guidance for paddling outside a ‘Club Activity’

For members paddling outside the scope of a club activity, they:

- Are recommended to hold British Canoeing membership providing liability insurance and waterways access
- Must hold a minimum Discover Award/1 Star or equivalent (note if paddling alone this is increased to Explore Award/2 Star or equivalent – see para 5.6)
- Must complete the River Attendance Register
- Must ensure they have robust self-rescue skills
- Must know how to correctly use club equipment
- Must not to paddle alone when in closed cockpit kayaks, unless proficient in self-rescue
- Must seek assistance in handling double canoes (a trolley is available to assist lone paddlers)
- Are advised to carry phone or at least agree to contact someone by a set time when they’re expect to be off the water.

8.6. Juniors

Junior members must be supervised at all times by parents/guardians who are members of the club. The exception to this rule is where juniors have been handed to the charge of a club coach for a prearranged coaching session.

8.7. Club Coaches

The club maintains a [list of authorised members](#) who have been approved by the committee to undertake coaching on club sessions and courses. This is reviewed and updated regularly.

8.8. Club Equipment

Club equipment is available for use by all members. Kayaks and canoes belonging to the club will be numbered and display a British Canoeing label with the Canoe Avon affiliation number 749. Boats not marked up must be assumed to be privately owned and therefore not freely available. Members who use club kayaks or canoes, must record the boat number in the River Attendance Register when used or state if using their own.

When there are no coaches available, members must ensure their safety and the safety of equipment by selecting equipment they are fully familiar.

If there are any problems with equipment or any damage sustained while in use, members must record details in the equipment incident log in the *Equipment Fault & Incident* folder located in the boat shed. The club Quartermaster is responsible for ensuring that club equipment is checked on an annual basis and can address faults or issues identified in the log.

Members are free to use club equipment whilst at the Saltford Rowing Centre, but must note some items may not always be available due to specific coached sessions taking place. In such cases, coaches will endeavour to provide advance notice to avoid disappointment. Those wishing to borrow club equipment and remove it from site must seek the express permission from the committee in advance and note that a small fee may be payable.

8.9. Boat Storage

Provided there is sufficient storage space and the committee have agreed to such a request, members will be able to store their own boats at the site for a fee of £50 per boat per year. Members are responsible for identifying their equipment as being private, securing it, carrying out repairs and maintenance. Canoe Avon will not be held liable to loss of damage to personal equipment stored on site. Members can arrange their own equipment insurance through British Canoeing if required.

Where personal equipment has been left with Canoe Avon for 6 months or more after a member has left the club or not paid for storage, then Canoe Avon will assume ownership, either allowing use by other members or selling it to recoup unpaid fees as well as make space for other equipment.

8.10. Club Notices

A club whiteboard and notice board are located in the boat shed and clubhouse respectively. However, members will normally be kept informed of events through 'Teamer' - a web-based sports club management tool that allows members to share messages, events, documents and photos. Visit Teamer [here](#). Guidance on the use of Teamer can be found [here](#).

9. The Saltford Rowing Centre

The Saltford Rowing Centre is a shared facility for the members of a number of rowing and paddlesports clubs. The site can often be busy, and therefore for their own safety and the safety of others, members must be mindful of other activities taking place around them.

9.1. Access

Access to the main site is managed through a small number of key holders. During coach supported club sessions, the site, boat shed and kayak store will be available to all members. The club house door is controlled by PIN access, so please see a member of the Canoe Avon Committee if you need to know what this is.

Outside coach supported sessions, the site is frequently used by rowing club members, enabling access to facilities such as the clubhouse and boat shed. Non-key holders using this opportunity to paddle must check with those on site when they intend to leave to avoid being locked out and their car locked in! A set of spare keys is held in the site safe in the clubhouse, enabling access to the boat shed and kayak store if locked. Please see a member of the committee for the safe combination.

9.2. Showers & Changing Rooms

The Saltford Rowing Centre is a multi-club site that is frequently in use by other clubs and users. The Canoe Avon [shower and changing room policy](#) outlines the use of these facilities with this in mind.

9.3. Kitchen & Communal Area

The clubhouse boasts a large comfortable communal area with kitchen. Members are welcome to use these facilities but must ensure they are clean and tidy after use.

9.4. Gym Equipment

A club ergo is available for members to use. Members must ensure they are familiar with instructions on setting up and storing when not in use to avoid damage to the equipment and injury to themselves. If in doubt please seek assistance from experienced club members. Other gym equipment may be used by members when available (e.g. outside dedicated rowing club training sessions) on condition they've been shown how to correctly use the equipment.

10. Paddling and the Environment

Please following this [British Canoeing guidance](#) to help you be a considerate, respectful and environmentally-friendly paddler. Key points are listed below:

- Find out about the area before you go, noting its sensitive places, species and breeding seasons
- Leave no trace of your visit and take your litter home with you
- When clearing litter left by others, handle it with care
- Leave the environment as you find it
- Keep noise to a minimum
- Do not 'seal' launch or drag boats to avoid wearing away natural banks
- Constantly assess wildlife. If you see signs of disturbance move away quickly
- Note the bio-security measures to minimise the spread of invasive alien aquatic species and diseases in UK waters. Check, clean and dry paddling equipment after use